

MERRITT, FLEBOTTE, WILSON, WEBB & CARUSO, PLLC

ATTORNEYS AND COUNSELORS AT LAW

2525 MERIDIAN PARKWAY, SUITE 300

POST OFFICE BOX 2247

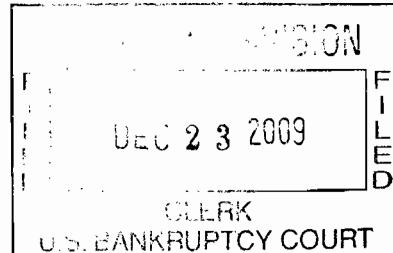
DURHAM, NORTH CAROLINA 27702

PHONE (800) 645-2499

FAX (919) 956-7076

WWW.CAROTENNLLAW.COM

December 17, 2009



Circuit City Stores, Inc.
Store 1607
1171 Western Blvd
Jacksonville, NC 28546

RE: Demand for \$4182.71 from Circuit City Stores

Dear Sirs:

Tomesha Washington contacted this law firm concerning the above referenced matter involving your company. Ms. Washington informs me that your company installed a TV or DVD player into her vehicle in April of 2007 and the ticket number was 160703005143. Additionally, Ms. Washington purchased a protection plan. After Ms. Washington began having troubles with the vehicle, she took it to local mechanics and shops in the area. The main problem was that the vehicle would not start. The mechanics determined that the wiring for the DVD player was incorrectly installed and had come loose contacting a metal bracket and shorting out the body control module. Mechanics fixed the problem and Ms. Washington paid \$1433.71 for the diagnosis and repair at two shops. Ms. Washington states that the car warranty is now void due to the incorrectly installed DVD player and resulting problems. The cost of a new or substitute warranty will be \$2,749.00.

Ms. Washington has contacted your office to seek reimbursement under the protection plan, but was told that installation was not covered. The situation resulted from negligence of the installer that worked for your company and thus, your company is ultimately responsible. Ms. Washington is prepared to take legal action, but would prefer to resolve this in a more amicable fashion.

Ms. Washington, hereby, requests that your company reimburse her for the \$1433.71 that she had to pay to get the vehicle fixed. Additionally, Ms. Washington requests that your company pay \$2749.00 for a new or substitute warranty. The total Ms. Washington requests that your company pay is \$4182.71. Please send the \$4182.71 (via cashier's check or money order) to me at the above address or directly to Ms. Washington at 104 Amber Stone, Jacksonville, NC 28546 within fifteen (15) days of the date of this letter. Do not make any payments payable to this law firm. Thank you for your attention to this matter.

Sincerely,
MERRITT, FLEBOTTE, WILSON, WEBB & CARUSO, PLLC
Harold Hunter Jr.
 Harold Hunter Jr
 Attorney at Law

hrh/

cc: Tomesha L Washington /863267/ 104 Amber Stone, Jacksonville, NC 28546



Circuit City Stores, Inc.

Store 1607
1171 WESTERN BLVD
JACKSONVILLE, NC 28646-6662
(910) 938-3900

16:11:28 04/14/07

Sold to:
TOMEISHA WASHINGTON

Orig Date 04/14/07

Ticket

160703005143

Salesperson C. HULETT		Register 52	Cashier 10987S
Item	Qty	Mod.	Description
1	SL	1	PKG 0408M080FR2 PROMO PACKAGE
2	SL	1	ADV DT102D0DPKG INSTALLED MOBILE
3	SL	1	TNS OVERHEADREL ROADSHOP INSTALL
4	SL	1	ISP CCA Protection Plan
5	SL	1	PKG 0408M0801H PROMO PACKAGE
6	SL	1	ADV DT102D0PKW INSTALLED MOBILE
7	SL	1	TNS OVERHEADAW ROADSHOP INSTALL
8	SL	1	ISP CCA Protection Plan

Am Tax 10	\$ 532.48
Total Tax 10	\$ 1,299.98
State Tax	\$ 87.74
Total PURCHASE	\$ 1,937.20
Am Tax 10	\$ 1,420.00
LA ANCE	\$ 0.00

For more detailed information, please refer to your local utility company.

114

• *W. H. G. • W. H. G. • W. H. G. • W. H. G. • W. H. G.*

800-843-2489 NEW Circuit
1-800-555-4615 O.D./ Extended
Inquiry

Name:

Contact #: Benjamin / Viray 2:00

W-14-1948-11-12
YUEN TSI DRUGSTORE
1111 W. 12th St.
Kings.

opt and the accompanying letter to your Circuit City Adm

44 100-
44 112 44 501 through the purchase of
Vintage Protection Plans.

You may :
Apply for
a [Credit Card](#) to earn Circuit City Reward Points!
Or, apply for a [City Rewards Credit Card](#) today. See
[Card details.](#)

W. H. WOOD

FIREDDG SERVICES FOR YOUR PC AND IV!

FOR IN-HOME INSTALLATION AND REPAIR
SERVICE OR CONSUMER REPLACEABLE
PARTS CALL: (888) 339-2333

Get a Chance to Win One of Five \$1,000 Gift Cards!

Take Cincinnati's "Customer First" Survey



Circuit City Stores, Inc.

Store 1607
1171 WESTERN HI. RD.
JACKSONVILLE, NC 28546 8660
(410) 938-3900

16:11:28 04/14/02

Sold to:
OMI SHA WASHINGTON

Orig Date 04/14/07

Ticket
160703005143

Customer Person E HU ETT			Register 52	Cashier 103875		
Item	Qty	Model	Description	Edition	Tax	Amount
1	1	PKC 0408MOB0FR2	PROMO PACKAGE		N	.00
2	1	ADV 01102D0PKG	INSTALLED MOBILE		V	649.99
3	1	INS OVERHEAD PKG	ROADSHOP INSTAL		N	.00
4	1	INS CCA	PROTECTION PKG		N	.21
5	1	PKU 0408MOB0	MOBILE KIT		N	.00
6	1	ADV 01102D0K	INSTALLED MOB		V	649.99
7	1	NG OVERHEAD	ROADSHOP INSTAL		N	.00
8	1	SP CCA	PROTECTION PKG		N	.24

For example, if you have a large number of people in your organization, it's important to make sure that everyone has access to the information they need to do their job effectively.

Protection Plan
starts 04/14/07
expires 04/14/11

Please see my quantity
I have your freight bill ready.

1,500 through the purchase of
Vintage Protection Plans.

City Rewards Credit Card Today. See
details.

• at circuitcity.com.

Journal of Health Politics, Policy and Law, Vol. 35, No. 4, December 2010
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REDOG SERVICES FOR YOUR PC AND IV

FOR IN-HOME INSTALLATION AND REPAIR
SERVICE OR CONSUMER REPLACEABLE
PARTS CALL: (888) 333-2333

1319 Country Club Rd
Jacksonville, NC 28546
(910)347-7746

KEMMINI WASHINGTON

******* Estimate *******

Estimate Created: 10-22-09 @ 03:12:07 A
Promised: 10-22-09
Phone: (H) (910) 353-5731 {P}
(W) () -
(Cell) (910) 382-9665

2007 SUZUKI XL7

JACKSONVILLE, NC 28546

License/ID: / 2S3DB217876105021

Odometer: 30926

Eng: V6-3564 3.6L DOHC

Color:

Comment:

Note:

<u>** A/D</u>	<u>Qty</u>	<u>Part #</u>	<u>Description</u>	<u>Warranty</u>	<u>* Map Code</u>	<u>Price</u>	<u>Total</u>
ENG-DRVTRN							
A	1.00	LABOR	SHOP LABOR TO REMOVE BCM -			80.00	80.00
A	1.00	LABOR	NO START DIAGNOSTICS- 1ST HOUR			69.95	69.95
A	2.00	LABOR	NO START DIAGNOSTICS- 2ND HR +			80.00	160.00
							309.95
A		MEMO	NO START—VEHICLE STOPPED WORKING. WAS PARKED IN GARAGE AND DIDNT START NEXT MORNING. REPLACED BATTERY AND SOME DASH LIGHTS CAME ON. THE DEALER INFORMED HIM THAT THEY THINK IT MAY BE SOMTHING TO DO WITH THE TV (WIRES) THAT WAS INSTALLED IN 2007. CUSTOMER WANTED US TO DETERMINE WHATS WRONG WITH CAR– DON'T FIX.. PREPAIR EST.				
A		MEMO	VEHICLE DROPPED OFF WITH NO START CONDITION. WINDOWS, POWER DOOR LOCKS, SHIFT LOCKOUT, DATA LINK CONN. , DEAD BTRY, IGN LOCK , ALL IN A NON WORKING STATE. FOUND THAT THE WIRING OF THE AFTER MARKET TV HAD CAUSED A POWER SURGE. THE POWER SURGE CAUSED DAMMAGE TO THE BCM. THE TV WAS WIRED TO THE IGN SWITCH ASSY.				
A		MEMO	REC REPAIR THE TV WIRING AND REPLACE THE DAMMAGED BCM (BODY CONTROL MODULE). AFTER R/R BCM REINSPECT FOR ANY OTHER DAMMAGED COMPUTER CONTROL SYSTEMS. POSS. THAT THE PCM HAS BEEN DAMMAGED AS WELL. STILL UNKNOWN				

THIS ACKNOWLEDGES RECEIPT OF THE ESTIMATE AND AUTHORIZES MEINEKE TO PROCEED WITH REPAIRS.

CUSTOMER SIGNATURE.

* Map Code Legend

** A/D Legend

Parts: 0.00
Labor: 309.95

S1=Sugg-Failure Likely

A=Accepted

Shop Supplies:

11.95

<input type="checkbox"/>	S2=Sugg-Customer Req.	
D=Declined	Subtotal:	321.90
<input type="checkbox"/>	S3=Sugg-Maintenance	
Sales Tax:		0.00
<input type="checkbox"/>	S4=Sugg-Recommendation	

***** THIS IS NOT AN INVOICE *****

1319 Country Club Rd
 Jacksonville, NC 28546
 (910)347-7746

**** Estimate ****

KEMMINI WASHINGTON

2007 SUZUKI XL7

JACKSONVILLE, NC 28546

License/ID: / 2S3DB217876105021

Odometer: 30926

Eng: V6-3564 3.6L DOHC

Comment:

Estimate Created: 10-22-09 @ 03:12:07 A

Salesman: Note:

Promised: 10-22-09

Phone: (H) (910) 353-5731 {P}

(W) () -

(Cell) (910) 382-9665

Color:

<u>** A/D</u>	<u>Qty</u>	<u>Part #</u>	<u>Description</u>	<u>Warranty</u>	<u>* Map Code</u>	<u>Price</u>	<u>Total</u>
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Total:

RA=Req-Performance

\$321.90

Customer Signature:

RC=Req-Missing

***** THIS IS NOT AN INVOICE *****

Print Date: 11/10/2009 8:05 am

Page -1 of 1



2225 N. Marine Blvd. Phone 455-1555
JACKSONVILLE, NC 28540
www.stevensonjeep.com
 "Since 1951"

CELL: 910-382-9665

CUSTOMER NO. 28570	ADVISOR CHRIS WATERS	TAG NO. 427	INVOICE DATE 11/04/09	INVOICE NO. SMCS165783
KEMMINI SHUTTLE WASHINGTON 104 AMBERSTONE CT JACKSONVILLE, NC 28546	LAUGH MAIL	LICENSING NO. YNN-2810	MILEAGE 30,926	CO-OP MAJESTIC SI
	YEAR / MAKE / MODEL 07/SUZUKI/XL7 G.V./XL7	DELIVERY DATE 01/01/07	STOCK NO. 57033	
	VEHICLE ID. NO. 2 S 3 D B 2 1 7 8 7 6 1 0 5 0 2 1	SELLING DEPARTMENT NO. 432113	DELIVERY MILES 36	
F.T.F. NO.	PO NO.	PRODUCTION DATE 10/30/06	MO. DATE 11/02/09	
TELEPHONE 910-353-5731	BUSINESS PHONE 252-466-4242	COMMENTS	MO: 30928	

LABOR & PARTS
J# 1 03SMZ-1

NO START
 CUSTOMER STATES - VEHICLE WILL NOT START
 CUSTOMER STATES - INSTALL BODY CONTROL MODULE AND PROGRAM
 AS PER PREVIOUS DIAGNOSIS. CORRECTLY INSTALL DVD POWER
 HARNESS TO IGNITION HARNESS
 VERIFIED - WIRING FOR DVD PLAYER INCORRECTLY INSTALLED AND
 HAD COME LOOSE CONTACTING METAL BRACKET AND SHORTING OUT
 BODY CONTROL MODULE
 OTHER REPAIR FACILITY HAD DISASSEMBLED VEHICLE AND
 INSTALLED BODY CONTROL MODULE. REPROGRAMMED BODY CONTROL
 MODULE, RETRAIN TIRE PRESSURE MONITORING SYSTEM,
 REINSTALL DVD POWER TO IP FUSE BOX PER CUSTOMER REQUEST -
 REPAIRED DAMAGED WIRING CAUSED BY INCORRECT POWER WIRE
 INSTALL - REINSTALLED PANELS AND ROAD TESTED - PERFORMING
 TO SPECIFICATIONS AT THIS TIME

PARTS.....QTY...FP-NUMBER.....DESCRIPTION.....UNIT PRICE-
JOB # 1 1 36770-78J05 MODULE ASM-CONTROLE 585.52

JOB # 1 TOTAL PARTS 585.52

JOB # 1 TOTAL LABOR & PARTS 935.68

SUBLET.....PO#.....VEND INV#-INV.DATE-DESCRIPTION-
JOB # 1 4882 125184 11/02/09 TOWING

585.52

85.00

85.00

G.O.G. & SUPPLIES.....
JOB # 1 FREIGHT (PARTS)

935.68

WARRANTY DISCLAIMER

Any warranties on the item/items sold hereby are those made by the manufacturer. The seller, J.O. STEVENSON, Inc., hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and J.O. STEVENSON, Inc., neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this item/items.

MISC.....CODE.....DESCRIPTION.....CONTROL NO.....
JOB # A WASTERML WASTE / RECYCLING 1.25

JOB # 1 61H HYUNDAI SHOP SUPPLIES/FLUIDS ETC. 14.50

TOTAL - MISC 15.75

NOT RESPONSIBLE FOR LOSS OR DAMAGE TO VEHICLES OR ARTICLES LEFT IN VEHICLES IN CASE OF FIRE, THEFT OR ANY OTHER CAUSE BEYOND OUR CONTROL.

THE REPAIRED VEHICLE WILL BE RELEASED ONLY DURING REGULAR SERVICE HOURS AND THEN ONLY TO THE REGISTERED OWNER OR PERSON AUTHORIZING REPAIRS.



2225 N. Marine Blvd. Phone 455-1555
JACKSONVILLE, N.C. 28540
www.stevensonjeep.com
 "Since 1951"

CELL: 910-382-9665

CUSTOMER NO. 28570	ADVISOR CHRIS WATERS	TAN NO. 427	INVOICE DATE 11/04/09	INVOICE NO. SMCS165783
KEMMINI SHUTTLE WASHINGTON 104 AMBERSTONE CT JACKSONVILLE, NC 28546	LAST NAME LIC. NO. VEHICLE ID NO.	YNN-2810 30,926 2 S 3 D B 2 1 7 8 7 6 1 0 5 0 2 1	COLOR MAJESTIC SI DELIVERY DATE 01/01/07 SELLING STATE/PROV. 432113	STOCK NO. 57033 VIN/IV/MDS 36 PRODUCTION DATE 10/30/06
RESIDENTIAL PHONE: 910-353-5731	BUSINESS PHONE: 252-466-4242	COMMENTS	MO: 30928	

TOTALS.....

* NEXT RECOMMENDED SERVICE:
 * 02/08/2010 / 33928 MI 23SHZLOF LUBE, OIL AND FILTER

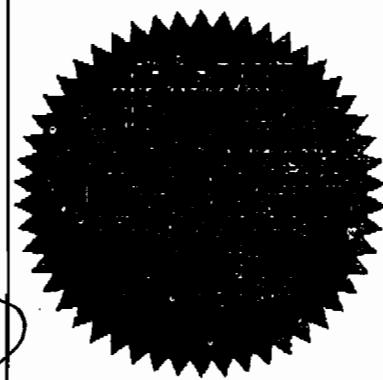
* [] CASH [] CHECK CHK # []
 * [] VISA [] MASTERCARD [] DISCOVER
 * [] AM X [] CAR CARE ONE [] CHARGE

TOTAL LABOR.... 350.16
 TOTAL PARTS.... 585.52
 TOTAL SUBLET... 85.00
 TOTAL G.O.G.... 30.00
 TOTAL MISC CHG. 15.75
 TOTAL MISC DISC 0.00
 TOTAL TAX..... 45.38

TOTAL INVOICE \$ 1111.81

WE WOULD LIKE TO THANK YOU FOR CHOOSING US AS YOUR SERVICE FACILITY! IT IS OUR PRIVILEGE TO HANDLE ALL OF YOU NEEDS. IF WE HAVE FAILED TO MEET YOUR EXPECTATIONS IN ANY WAY, PLEASE CONTACT OUR SERVICE MANAGER, CHRIS WATERS.
 *** OUR CUSTOMERS ARE OUR NUMBER ONE PRIORITY!!! ***

CUSTOMER SIGNATURE

**WARRANTY DISCLAIMER**

Any warranties on the item/items sold hereby are those made by the manufacturer. The seller, J.O. STEVENSON, Inc., hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and J.O. STEVENSON, Inc. neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this item/items.

NOT RESPONSIBLE FOR LOSS OR DAMAGE TO VEHICLES OR ARTICLES LEFT IN VEHICLES IN CASE OF FIRE, THEFT OR ANY OTHER CAUSE BEYOND OUR CONTROL.

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December 18, 2009

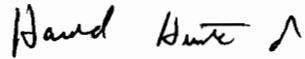
US Bankruptcy Court
Eastern District Of VA
701 E. Broad Street, Suite 4000
Richmond, VA 23219

Re: Letter Concerning Circuit City
Our Client – Tomesha L Washington
Our Intake No. 863267

Dear Sirs:

Please see the enclosed letter concerning Circuit City and please respond within fifteen (15) days of the date of this letter.

Very truly yours,
Merritt, Flebotte, Wilson, Webb & Caruso, PLLC



Harold Hunter Jr.